

DIAMONDBRITE® MOTOR PAINT PROTECTION GUARANTEE

THIS AGREEMENT

("the guarantee") is made between Jewelultra Ltd, whose address is Diamondbrite House, Ewell Lane, West Farleigh, Kent, ME15 0NG, UK. Telephone: +44 (0)1622 815679 and the customer ("you"), whose details have been registered against this guarantee number online.

WHEREAS

(1) The Guarantee is supplemental to the sale to you by a Motorcycle dealership of the application of the complete Diamondbrite Motor Paint Protection Process ('the treatment') to your motorcycle on the application date for the consideration of the sum paid for the treatment ('the treatment price').

(2) Jewelultra Ltd has agreed to guarantee the due performance of the above processes in the manner and to the extent as listed below.

JEWELULTRA LTD HEREBY AGREES with you:-

1. THE 3 YEAR GUARANTEE OR PART THEREOF (DIAMONDBRITE MOTOR PAINT PROTECTION PROCESS)

(a) If within fourteen days of the application date, the Guarantee registration form is registered with Jewelultra Ltd online at www.jewelultraguarantee.com.

(b) If during the time you own the motorcycle and following the application of the Paint Protection to the motorcycle, you notify Jewelultra Ltd in writing, (quoting your guarantee number and enclosing your invoice showing proof of your purchase), that your motorcycle has suffered subsequent deterioration to its paintwork by reason of etching and discolouration due to animal or vegetable deposit, flaking or climatically induced cracking.

(c) All reasonable care has been taken of the paintwork; and

(d) The other conditions contained herewith are satisfied; then Jewelultra Ltd will refund to you the treatment price, Jewelultra Ltd reserve the right to inspect and re-treat a vehicle. Where possible, this will be at a mutually convenient time and place.

2. YOUR STATUTORY RIGHTS

The Guarantee is not intended to replace, modify or be a substitution for your statutory rights and Jewelultra Ltd shall not be responsible for any loss, damage, costs, expenses or otherwise which may be incurred as a direct or indirect result of your purchase of the treatment.

3. ASSIGNMENT OF THE GUARANTEE (DIAMONDBRITE MOTOR PAINT PROTECTION PROCESS)

To transfer the guarantee to a new owner please notify us in writing with the guarantee number, motorcycle registration, previous owners details, new owners details and proof of transfer of ownership of the motorcycle (A copy of the V5C registration document).

4. LIMITATIONS OF LIABILITY FOR JEWELULTRA LTD (PAINT PROTECTION)

(a) The treatment must be applied at a Diamondbrite Motor approved dealership for the guarantee to be valid.

(b) Although not mandatory, it is recommended the **Diamondbrite Motorcycle Ceramic Glaze or Pro Preserve** is used every 2 – 3 months to maintain the protection on the Motorcycles Paintwork. Further supplies can be purchased from your approved dealership or direct from Jewelultra. (www.diamondbriteshop.co.uk)

(c) There must be no evidence of colour fading, etching and discolouration due to animal or vegetable deposit, flaking, climatically induced cracking, inadequate or poor preparation of the vehicle's surfaces prior to the process being applied.

(d) Any areas repaired or replaced through accident or damage must be retreated as soon as possible by an authorised Diamondbrite Motor dealer and the details noted on the Guarantee.

(e) The guarantee shall be invalidated by reason of the following:

»» Vandalism: Any evidence of willful acts or omissions affecting the bodywork or painted surface.

»» Damage by road stones: Damage by any missile or force capable of breaking the treatment's surface e.g. pebbles, large stones, pieces of rock or other similar objects.

»» Animal or vegetable deposits e.g. bird lime: Any animal or vegetable deposits must be washed off within 7 days, otherwise etching or discolouration may occur.

Failure to do this is likely to invalidate the guarantee on our inspection. No paint finish, however good, can withstand the prolonged effects of such corrosive matter.

»» Industrial fallout (including iron filings)

»» Unidentifiable chemicals.

»» Negligence: Your failure to take reasonable care of the paintwork.

(f) The guarantee does not cover chrome plated, painted or aluminum exhausts or any other such areas subject to extreme heat during operation of the motorcycle. This is due to the high temperatures these areas experience.

(g) Vinyl wrap or graphics shall not be covered by the guarantee.

(h) Scratching, swirl marks and hazing caused by (but not limited to) handheld wash brushes, automated vehicle washes or contaminated chamois and sponges.

5. IMPORTANT NOTES RE: PAINT PROTECTION:

»» Regular washing with Diamondbrite Motor Waterless Detailer or Bike Wash and **then use of Ceramic Glaze or Pro Preserve** will help to avoid excess build up of pollutants.

»» Before any guarantee work is carried out, permission must be obtained from Jewelultra Ltd,

»» If a claim is made on the guarantee, the claim must be made in writing quoting the guarantee number and enclosing a copy of your invoice showing proof of purchase of your Diamondbrite Motor Paint Protection to confirm validity. No claim will be processed unless the guarantee number and copy invoice are supplied.