

DIAMONDBRITE CERAMIC PAINT, FABRIC AND LEATHER PROTECTION GUARANTEE

THIS AGREEMENT (“the guarantee”) is made between Jewelultra Ltd, whose address is Diamondbrite House, Ewell Lane, West Farleigh, Kent, ME15 0NG, UK. Telephone: +44 (0)1622 815679 and the customer (“you”), whose details have been registered against this guarantee number on our online registration system.

WHEREAS

- (1) The Guarantee is supplemental to the sale to you by a dealership of the application of the complete Paint Protection Process, Fabric Protection Process and Leather Protection Process (“the treatment”) to your vehicle on the application date and for the consideration of the sum paid for the treatment (“the treatment price”).
- (2) The length of the guarantee term that applies, in the UK & Ireland is during the period you own the vehicle, or for any country outside the UK & Ireland within 10 years of the application date (“the guarantee term”).
- (3) Jewelultra Ltd has agreed to guarantee the due performance of the above processes in the manner and to the extent as listed below.

JEWELULTRA LTD HEREBY AGREES with you:-

1. THE LIFETIME GUARANTEE UK & IRELAND / 10 YEAR GUARANTEE REST OF THE WORLD - DIAMONDBRITE CERAMIC PAINT PROTECTION PROCESS

- (a) If within fourteen days of the application date, the guarantee is registered with Jewelultra Ltd online at www.jewelultraguarantee.com; and
- (b) If during the guarantee term, you notify Jewelultra Ltd in writing, (quoting your guarantee number and enclosing your invoice showing proof of your purchase), that your vehicle has suffered subsequent deterioration to its paintwork by reason of etching and discolouration due to loss of gloss, tree sap, insect fluid, bird droppings and climatically induced cracking; and
- (c) All reasonable care has been taken of the paintwork; and
- (d) The other conditions contained herewith are satisfied; then Jewelultra Ltd will refund to you the treatment price.

2. THE LIFETIME GUARANTEE UK & IRELAND / 10 YEAR GUARANTEE REST OF THE WORLD - DIAMONDBRITE CERAMIC FABRIC PROTECTION PROCESS

- (a) If within fourteen days of the application date, the guarantee is registered with Jewelultra Ltd online at www.jewelultraguarantee.com; and
- (b) If during the guarantee term, you notify Jewelultra Ltd in writing, (quoting your guarantee number and enclosing your invoice showing proof of your purchase), that your vehicle’s fabric seats, or carpeted areas have suffered permanent staining as a result of normal spillage from everyday liquids such as tea, coffee, hot chocolate, alcohol, milk, fruit juices, fizzy drinks, chocolate, confectionery and grease from foodstuffs; and
- (c) All reasonable care has been taken of the fabric; and
- (d) The other conditions herewith are satisfied; then Jewelultra Ltd will refund to you the treatment price.

3. THE LIFETIME GUARANTEE UK & IRELAND / 10 YEAR GUARANTEE REST OF WORLD (DIAMONDBRITE CERAMIC LEATHER PROTECTION PROCESS)

- (a) If within fourteen days of the application date, the guarantee is registered with Jewelultra Ltd online at www.jewelultraguarantee.com; and
- (b) If during the guarantee term you notify Jewelultra Ltd in writing, (quoting your guarantee number and enclosing your invoice showing proof of your purchase), that your vehicle’s Leather Upholstery has suffered permanent staining as a result of normal spillage from everyday liquids such as water, beverages, ices, alcoholic drinks, soda water, olive oil, milk and chocolate; or dye transfer from clothing with a colour fast dye; and
- (c) All reasonable care has been taken of the Leather; and
- (d) The other conditions contained herewith are satisfied; then Jewelultra Ltd will refund to you the treatment price.

4. YOUR STATUTORY RIGHTS

The Guarantee is not intended to replace, modify or be a substitution for your statutory rights and Jewelultra Ltd shall not be responsible for any loss, damage, costs, expenses or otherwise which may be incurred as a direct or indirect result of your purchase of the treatment.

5. ASSIGNMENT OF THE GUARANTEE

(DIAMONDBRITE CERAMIC PAINT, FABRIC AND LEATHER PROTECTION PROCESS)

The benefit of the Guarantee cannot be transferred with ownership of the car.

6. LIMITATIONS OF LIABILITY FOR JEWELULTRA LTD

(PAINT PROTECTION)

(a) The Treatment must be applied at a Diamondbrite Ceramic approved dealership for the Guarantee to be valid.

(b) Although not mandatory, it is recommended Diamondbrite Ceramic Glaze is used periodically to maintain the protection on the vehicles paintwork. Further supplies can be purchased from your approved dealership or direct from Jewelultra at www.diamondbrite.co.uk

(c) There must be no evidence of colour fading, etching and discolouration due to animal or vegetable deposit, flaking, climatically induced cracking prior to the process being applied.

(d) Any areas repaired or replaced through accident or damage must be retreated as soon as possible by an authorised Diamondbrite Ceramic dealer and Jewelultra Ltd must be informed in writing.

(e) The guarantee shall be invalidated by reason of the following:

Vandalism: Any evidence of wilful acts or omissions affecting the bodywork or painted surface.

Damage by road stones: Damage by any missile or force capable of breaking the treatment's surface e.g. pebbles, large stones, pieces of rock or other similar objects.

Animal or vegetable deposits (e.g. bird droppings) must be washed off as soon as is possible, otherwise etching or discolouration may occur. Failure to do this is likely to invalidate the guarantee on our inspection. No paint finish, however good, can withstand the prolonged effects of such corrosive matter.

Industrial fallout (including iron filings)

Unidentifiable chemicals.

Negligence: Your failure to take reasonable care of the paintwork.

Modifications to the paintwork after the application date must have Diamondbrite reapplied and Jewelultra Ltd must be informed in writing.

(f) Aftermarket fitted painted plastic body panels shall not be covered by the guarantee e.g. body coloured bumpers/wing mirrors.

(g) Vinyl wrap or graphics shall not be covered by the guarantee.

7. IMPORTANT NOTES RE: PAINT PROTECTION:

Regular washing with Diamondbrite Ceramic Shampoo, or Diamondbrite Ceramic Blast and use of Diamondbrite Ceramic Glaze will help to avoid excess build up of pollutants and keep your Diamondbrite Ceramic protection at peak performance. We recommend washing only with a clean microfibre wash pad or mitt, and drying with a microfibre cloth or drying towel. Old and dirty sponges and chamois leathers can cause streaks and other unsightly marks on otherwise perfect paintwork (especially on dark coloured vehicles). Traditional sponges, leathers and other drying/polishing cloths are not recommended. Mechanical brush washes are not recommended and can damage the paint protection.

8. LIMITATIONS OF LIABILITY FOR JEWELULTRA LTD

(FABRIC PROTECTION PROCESS)

(a) The Guarantee does not extend to any area of the upholstery in your vehicle which has at any time, either before or after the application date, been stained by or as a result of treatment with dyes (including turmeric and marker pens), paints (including varnish and emulsion based paints), caustic solutions (including vomit), burns, adhesives, unidentifiable solutions, inks, bleaches and corrosive substances.

(b) The Guarantee shall be invalidated by reason of the following;

Negligence: Your failure to take reasonable care of the fabric.

Alteration: Any modifications or changes made in the composition of the interior fabric before or after the application date.

Vandalism: Any evidence of wilful acts or omissions affecting the treated fabric.

9. IMPORTANT NOTES RE: FABRIC PROTECTION:

When spills occur remove all spillage as soon as possible by pressing or dabbing a clean dry towel or any other clean dry, absorbent material against the spill to remove most of the liquid. Vacuum if necessary and then apply a mild cleaning solution such Diamondbrite Upholstery Cleaner. Never rub off the stain as this will rub it in deeper and possibly cause damage to the fabric.

10. LIMITATIONS OF LIABILITY FOR JEWELULTRA LTD

(DIAMONDBRITE CERAMIC LEATHER PROTECTION PROCESS)

(a) The guarantee does not extend to any area of the leather in your vehicle which has at any time, either before or after the application date, been stained by or as a result of treatment with dyes (including turmeric and marker pens), paints (including varnish and emulsion based paints), caustic solutions (including vomit), burns, adhesives, unidentifiable solutions, inks, bleaches and corrosive substances.

(b) The guarantee shall be invalidated by reason of the following:

Negligence: Your failure to take reasonable care of the leather.

Alteration: Any modifications or changes made in the composition of the vehicle's interior leather before or after the application date.

Vandalism: Any evidence of wilful acts or omissions affecting the vehicle's treated leather.

Physical abrasion: Any physical attack that is strong enough to score, mark or in any other way abrade the leather surface.

(c) The Guarantee does not extend to Nubuck, Alcantara, Suede or any type of brushed or faux leather.

11. IMPORTANT NOTES

(DIAMONDBRITE CERAMIC LEATHER PROTECTION PROCESS)

When spills occur remove all spillage as soon as possible by pressing or dabbing a clean dry towel or any other clean dry, absorbent material against the spill to remove most of the liquid. Vacuum if necessary and then apply a mild cleaning solution such as Diamondbrite Leather Feed.

Never rub off the stain as this will rub it in deeper and possibly cause damage to the leather.

IMPORTANT NOTES

Before any guarantee work is carried out, permission must be obtained from Jewelultra Ltd. Leather feed is available as an optional extra, and can be purchased from www.diamondbrite.co.uk. If a claim is made on the guarantee, the claim must be made in writing quoting the guarantee number and enclosing a copy of your invoice showing proof of your Diamondbrite Ceramic Protection purchase to confirm validity. No claim will be processed unless the guarantee number and copy invoice are supplied.